

# Patient Services Technician PST

The UBEOC offers a FREE 15 week Patient Services Technician training program. Learn the basic principles of specimen collection- registration, processing, and distribution of laboratory specimens- as well as data entry, patient verification, patient vital signs, and basic phlebotomy procedures. Upon successful completion of this program students receive a Phlebotomy Technician Certification from the National Health Career Association as well as certifications for Electronic Health Records, CPR, and customer service. Starting wages for PST's is around \$13/hour!

## Preparation

Instruction includes intro to patient services, phlebotomy, venipuncture, specimen collection, infection control, clinical procedures, electronic health records, procedure error + troubleshooting, medical terminology, anatomy + physiology, + more!

## Requirements

NYS ID  
Proof of Income  
HS Diploma/GED  
Immunization Records  
TABE Scores:  
9.1 R | 8.0 M  
Typing speed: 25 wpm

## Registration

Visit Buffalo EOC to complete an application or apply online at [buffalo.edu/eoc](http://buffalo.edu/eoc)  
Bring all required documents and you will be registered for orientation.

Start Dates:

Aug + Jan

Class Times:

3-9 pm | M-Th

\*Subject to  
change

Need a high school diploma? EOC can help!

[buffalo.edu/eoc](http://buffalo.edu/eoc) | 555 Ellicott St Buffalo | 716-645-1900

# PST Requirements

## STAR Program, Prerequisites, + Testing:

Start Orientation and STAR Program is an 8-day academic series to prepare you for TABE placement testing. During the Start orientation, we will guide you through your EOC career, introduce your counselor, and provide you with strategies for successful completion of your program. The STAR Program will provide math and reading skills review for the TABE placement test which will be given on the final day of the program.

Testing- During TABE you will be tested on your math and reading skills. Applicants must score 9.1 in reading and 8.0 in math on the TABE test to be eligible for the PST classes.

Prerequisites- students are required to interview with Allied Health faculty and provide a resume and two letters of recommendation. Students must also complete a medical skills prep course and other online health certifications.

Immunization Records- present an up-to-date immunization form prior to the start of classes.

Dress + Appearance- Uniform scrubs and comfortable sneakers are required. Facial piercings must be removed, nails must be kept short (fake nails and polish are prohibited).

## Estimated Fees:

- Blood pressure cuff - \$25
- Stethoscope - \$25
- 2 pair of navy of scrubs - \$40
- 1 white lab coat - \$40
- 1 pair of white or black sneakers - \$55
- 1 watch with a second hand - \$25
- 1 earphones/headset - \$10
- 3-ring binder - \$5

Apply today! PST only accepts the first 25 qualified students.

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