

# CUSTOMER SERVICE TRAINING



**TUITION-FREE CLASSES START MARCH 12, 2018**

Career opportunities include call centers, administrative support, hospitality and tourism and more! Starting wages range from \$10.50-\$16.00 per hour.

## **ATTEND AN INFORMATION SESSION TO LEARN MORE:**

Monday, January 29—1pm-4pm at UB Educational Opportunity Center (EOC)  
555 Ellicott Street, Buffalo, NY

Friday, February 9—10am-11:30am—NYS DOL—290 Main Street

**\*\*\* For Instant Admission bring with you: \*\*\***

**NYS ID, proof of income, and High School Diploma/HS Equivalency Diploma**

## **CAREER PATHWAY EMPLOYER PARTNERS INCLUDE:**

**GEICO**



**United  
Healthcare**

**ELLICOTT  
DEVELOPMENT**

**Kaleida Health**

**WESTHERR  
NEW YORK**

**ConServe**  
Accounts Receivable Management

## **BROUGHT TO YOU IN PARTNERSHIP WITH:**

**EOC**  
Buffalo  
Educational  
Opportunity  
Center

**WORKFORCE  
BUFFALO**  
SERVING BUFFALO  
& ERIE COUNTY

**NEW YORK  
STATE OF  
OPPORTUNITY.**  
**Department  
of Labor**

FOR MORE INFORMATION CALL 716.819.9845 X143