

JOB TITLE: Survivor Advocate/Case Manager

PROGRAM: Survivor Support Services

WORKING HOURS: 40 hours per week

SALARY: \$31,000, non-exempt + benefits

QUALIFICATIONS:

Education: MS/MA in the social work or human services area required.

Experience: Experience in providing direct human services is required.
Experience serving victims of violence and/or trauma is required.
Experience in the area of cultural competency is preferred.

Additional Experience is Preferred:

- Ability to work effectively in crisis situations
- Enthusiasm for creating social change
- Knowledge of the criminal justice and/or family court systems
- Enjoy being part of and contributing to a team dedicated to human rights-based work
- Excellent communication (oral and written), interpersonal and organizational skills, including effective time management
- Flexible schedule to meet client safety needs
- Ability to work in a multi-cultural setting and communicate with a clients from a variety of ethnic and religious backgrounds and lifestyles
- Must adhere to the Social Worker's Code of Professional Ethics
- Current valid driver's license, and access to own transportation
- Ability to meet short timelines, under pressure

JOB SUMMARY:

The primary role of the Advocate/Case Manager involves providing intensive, comprehensive, and culturally competent services to survivors of human trafficking and/or domestic violence within the Western New York community. Direct services include victim advocacy, crisis intervention, safety planning, needs assessments, and coordination of support services both on-site and throughout the community. The Advocate/Case Manager will work with the program team to strengthen strong community partnerships with other service organizations in order to ensure a quality, community response to these vulnerable populations. On-call responsibilities occur periodically.

TO APPLY:

Please send resume and cover letter via email to Amy Fleischauer, Director of Survivor Support Services – afleischauer@iibuffalo.org – no later than April 30, 2018.