



**HIRING EVENT WEDNESDAY, OCTOBER 24, 2018
9:00 A.M.- 12:00 P.M.**



Customer Care Individual Market Advocate

Class starts November 12, 2018

Based upon hire date, our training generally occurs

for an 8-9 week period of time generally running 8:00am-4:30pm.

Once you have successfully completed training you will be scheduled 40 hours a week during our hours of operation, which generally are Monday-Friday 8am-9pm and Saturday 9am-1pm.

Are you right for this position?

We are hiring people who are dependable to the core and who have the grit and tenacity to show up and work hard even when the going gets tough. Our advocates play a key role in building customer loyalty, resolving customer issues the first time and making customer connections that affect the growth and continued success of the one of the largest nonprofit health insurers in upstate New York.

Simply put, people count on us. We help them navigate the complicated health care system and provide guidance for themselves and their families. Sometimes you will not know the right answer, but you are the kind of person up for the challenge. You will rely on your resources and available technology to quickly and efficiently research a response. If you are not 100% reliable or ready to give it your all, this job is not for you. If you excel at resolving issues and problem solving for your family and friends, serve as their "go to" person and like planning road trips and organizing events, then we bet you have the right stuff.

You have to be a great communicator and tough, but sweet enough to deliver excellent service to customers with high expectations. We welcome people with a positive, can do attitude. Apply today!

<https://www.univerahealthcare.com/wps/portal/uv/careers/>

Meet the Hiring Managers and Human Resources team at the Buffalo Employment at Training Center on Wednesday, October 24 at 9:00 AM. We will see you there!