

• IMPORTANT PHONE NUMBERS •

LOCAL GOVERNMENT

City of Buffalo 311 Call & Resolution Center	311 or 716-851-4890
Free & Confidential Service to Find Local Resources	211
Town of Cheektowaga Town Hall	716-686-3400
City of Lackawanna Mayor's Office	716-827-6464
Village of Depew Municipal Building	716-683-7451
Village of Sloan Village Hall	716-897-1560
Erie County Information	716-858-6000

SENIOR SERVICES

NY Connects: Choices for Long Term Care	1-800-342-9871
NY State Office for the Aging	1-844-697-6321
Elderly Pharmaceutical Insurance Coverage (EPIC)	1-800-332-3742
Erie County Dept. of Senior Services	716-858-8526
Long Term Care Ombudsman Program	1-855-582-6769
Adult Protective Services	1-844-697-3505

GENERAL

NY State Division of Consumer Protection	1-800-697-1220
NY State Veterans Affairs	1-888-838-7697
American Red Cross	716-886-7500
NY State Dept. of Financial Services	1-800-342-3736
NY State Tax & Finance (Personal income tax)	518-457-5181

CHILDREN & FAMILIES

Child Support	1-888-208-4485
Crisis Services	716-834-3131
Day Care Assistance	716-858-8953
Emergency Temporary Assistance	716-858-6265
Supplemental Nutrition Assistance Program (SNAP)	716-858-7239
Catholic Charities	716-856-4494
Family Services Team	716-858-8349

CRIME & LAW

NY State Attorney General	1-800-771-7755
Erie County Domestic Violence Hotline	716-862-4357
NY State Domestic Violence Hotline	1-800-942-6906
Neighborhood Legal Services	716-847-0650
Center for Elder Law & Justice	716-853-3087
Legal Advocacy for the Disabled	716-858-2270
Juvenile Delinquency Services Team	716-858-8233

HEALTH

Sign up for Health Insurance & Medicaid	1-855-355-5777
Medicaid Long Term Care	1-888-401-6582
Medicaid Managed Care	1-800-505-5678
Erie County Department of Health	716-858-7690
Medicare	1-800-633-4227
Erie County Opiate Task Force Hotline	716-831-7007
HIV Counseling & Testing	716-858-7687

TRANSPORTATION

Highway Conditions	511
NY State DOT Pothole Hotline	1-800-768-4653
Non-Emergency Medical Transportation (Medicaid)	1-800-651-7040
NFTA	716-855-7300

HOME REPAIR RESOURCES

Broadway-Fillmore Neighborhood Housing Services	716-852-3130
West Side Neighborhood Housing Services	716-885-2344
Neighborhood Housing Services of South Buffalo	716-823-3630
Heart of the City Neighborhoods	716-882-7661
Ellicott District Community Development	716-856-3262
University District Community Development Association	716-832-1010
Lt. Col. Matt Urban Human Services Center	716-893-7222 ext 218
Community Action Organization	716-881-5150

UTILITIES

NYSEG (outages)	1-800-572-1131
National Grid (outages)	1-800-867-5222
National Fuel (leaks)	1-800-444-3130

PETS & WILDLIFE

SPCA Serving Erie County	716-875-7360
SPCA Evening Hours	716-712-0251
City of Buffalo Animal Shelter	716-851-5694



SENATOR TIMOTHY M. KENNEDY

District Office:
2239 South Park Ave., Buffalo, NY 14220
Phone: (716) 826-2683 • Fax: (716) 826-2793

E-Mail: kennedy@nysenate.gov
Website: kennedy.nysenate.gov